

PICOSA WATER SUPPLY CORPORATION

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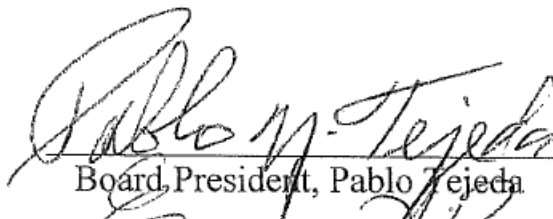
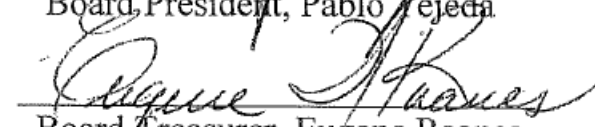
Multiple Dwelling Violations

2-10-2017

Membership of Picos Water Supply Corporation:

This document is to inform the membership of the board policy that was voted on and approved at the February 9, 2017 board meeting. TCEQ rule number [291.89(a)(4)] states one meter is required for each residential, commercial, or industrial service connection. Members may not be aware of this rule, but nevertheless we still must enforce it. A copy of the TCEQ rule (**SEE REVERSE SIDE**) and our new enforcement procedure will be included with your monthly water bill statement. The new enforcement procedure is as follows:

Upon discovery of a violation, the member will receive a certified letter that allows (5) five days from receipt of said letter to respond to our office. From initial contact and investigation, if member is not in violation, nothing further is needed, and violation will be cleared. Should the investigation prove a violation does exist, the said member in violation has 30 days to make arrangements to correct violation. If correction is not made, service will be disconnected until correction is made. If a new connection must be installed, the following guidelines will be met. Within the first (30) thirty days, 25% of the cost will be obtained as a down payment and connection to the system will be made. From the date of down payment, the new member will have (90) ninety days to pay the total in full. While the (90) ninety-day payment plan is in effect, the new member will be responsible for not only the payment toward the service agreement, but the monthly bill as well. Should the new member fail to meet the requirements of this policy the original members meter will be discontinued or service to the second residence will be disconnected to the satisfaction of the corporation. Thank you for your cooperation in this matter.


Board President, Pablo Tejeda

Board Treasurer, Eugene Raanes

"This institution is an equal opportunity provider and employer.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form (PDF), found on line at <http://www.ascr.usda.gov/complaintfilingcust.html>, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442, or email at program.intake@usda.gov."