

Picosa Water Supply Corp.

3274 FM 2579

Floresville, Texas 78114-4962

Monday-Friday 8am to 4pm

Office (830) 393-4424

Office (830) 393-2886

Mobile (830) 391-2902

Website: www.picosawsc.com

Office/Field Manager – Maureen Spruill

mspruill@picosawsc.com

Billing/Accounts Specialist - Cynthia Rouse

crouse@picosawsc.com

Office Assistant – Jackie Sanchez

Water Operator – Justin Martin

(830) 321-9233

Water Operator – Joshua Rodriguez

(830) 251-1474

Water Operator – Patrick Andrews

Water Rates Effective March 2024

0 to 1,000 Gallons \$10.97 base rate monthly min.

1,001 to 2,000 Gallons \$8.26 per thousand gallons + \$10.97 monthly min.

2,001 Gallons and Over \$9.61 per thousand gallons + \$10.97 monthly min.

Subscribe to receive News & Alerts via mail or text at Picosa website: www.picosawsc.com

* Set up online bill pay at www.picosawsc.com or pay by phone (877) 232-2848

* Convenience Fees apply: Credit/Debit Card 2.75% w/minimum of \$1.75

Electronic Check \$2.00

Credit/Debit Card information is not kept on file at Picosa WS office.

* New water bills are mailed out on the 25th of each month.

Bills are due on the 10th of each month.

* After the 10th due date, a late fee of \$5.00 or 5% fee will be charged to the account.

Past-due notices are mailed out to all delinquent accounts.

* Failure to receive bill does not exempt you from monthly payment, fees, or disconnect.

* Delinquent payments must be made before the CUT-OFF DATE as printed on billing statement and delinquent notice.

* If you fail to pay your delinquent past due account after the cut-off date, your account will be charged an automatic fee of \$40.00 whether services were interrupted or not.

PLEASE NOTE: "WE DO NOT RECONNECT AFTER 4 p.m."

* PWS accepts Personal Check, Money Order, Cashier's Check, Credit/Debit Card

* Picosa WS does not accept cash payments

* Contact your bank in setting up a draft; the bank will mail your payment to PWS

* Picosa WS does not set up or have automated bank draft forms

* Returned Check/E-Check Fee (\$35)

* Report leaks, vandalism, or suspicious activity to the Picosa WS office

* Operators do not enter members' property to locate, repair water lines or leaks

* PWS maintains up to the meter; anything after is not the responsibility of PWS

* **IMPORTANT***: Call PWS before any digging is done so Operators can locate water line.

Failure to call PWS and if any damage occurs, you are responsible for damages.

Picosa WS is not part of Texas811

***Effective January 21, 2021: Trip Fee \$25.00**

*** Member cannot turn water on/off and operator is called out.**

*** A line locate is good for only 14 days from when operator located.**

A trip fee applies if the operator is called out again to locate.

*** First meter reread is free, if called out again for second reading, trip fee will apply.**

IMPORTANT: Update Picoso WS office with your current phone number(s) & address changes. The office may need to contact you if any water issues occur or questions to your account.

IMPORTANT: As a water member, please update the office with your current recorded property deed if any changes have been made. Proof of ownership is a requirement under Picoso Water Supply Tariff.

Members must contact Picoso WS to finalize their account when the property has been SOLD. Any balance due on account must be paid immediately and before new ownership. The meter will be locked until the new owner(s) comes in with proper paperwork to establish a new account.

Only ONE METER PER RESIDENCE is permitted by TCEQ rule number [291.89(a)(4)]. If you have two or more residences tied to one meter you are in Violation of State Law.

****See Tariff, Section D-19 (A) Prohibition of Multiple Connections to a Single Tap for full details.**

****Should the members fail to meet the requirements of the Picoso WS Service Agreement and have multiple connection(s), water services will be interrupted.**

Our system operators continue to have difficulty assessing and, in some cases, locating meter boxes. We respectfully request your assistance in keeping the weeds and grass clear around the area of your meter. Not only does overgrowth create apparent problems for our operators, but it is also a significant safety and health hazard. Your continued cooperation in this matter is appreciated.

Board Meetings are held at the Picoso Water Supply office on the third Thursday of each month at 7p.m. The meeting Agenda is posted at Picoso Office & Website, and the Wilson County Court House.

Board of Directors:

Dan Patton – President

Fabian Mutz – Vice President

Eugene Pineda - Secretary/Treasurer

Harold Snowball – Director

Eugene Raanes - Director